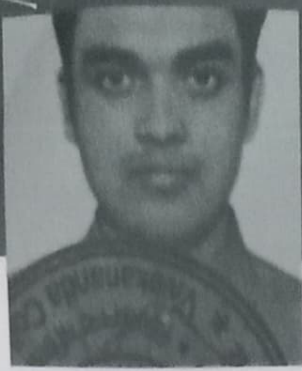


Ref:- SAMIK.



# Amardeep Routh Roy

I have started my career with Future Choice Pvt.Ltd on 2021 as a Customer Support Executive. Willing to work in International process because I believe that this industry includes a lot of communications which is very necessary in every industry.

LEP (LEP)

Salary:- 13k + 2k = 15k.  
DOT: 12/4/23.

MANIK.

## GET IN CONTACT

Mobile: 7685035022  
Email: amardeeprouthroy38@gmail.com

## PERSONAL DETAILS

- Current Location Kolkata
- Date of Birth Aug 09, 2004
- Gender Male
- Marital Status Single/Unmarried

## SKILLS

- Writing
- Data Entry
- Teaching
- English
- Typing
- Content

## TECHNICAL SKILLS

- Communication
- Customer Support
- Customer Relationship

## LANGUAGES KNOWN

- English
- Bangali
- Hindi

## COURSES & CERTIFICATIONS

- Windows7 , Ms Office , (Valid Upto July 2021)

## PROFILE SUMMARY

Experienced in International Bpo  
 ? Customer support Executive (Inbound)  
 ? Customer Service Executive (Outbound)

## EDUCATION HISTORY

### Class XII

Board West Bengal  
 Medium English  
 Year of Passing 2023  
 Grade 65-69.9%

### Class X

Board West Bengal  
 Medium English  
 Year of Passing 2021  
 Grade 75-79.9%

## WORK EXPERIENCE

Jan 2021 to Dec 2021

### Customer Support Executive at Future Choice

- ? Take Incoming calls
- ? Handle Customers Problem
- ? Maintain Call pressure
- ? Look after Customer Satisfaction
- ? Maintain proper data of the enquiry

Jul 2022 to Dec 2022

### Web Consultant at Stay and Bright Pvt.Ltd

- 1. Name of the person
- 2. Address of the person
- 3. Date of birth
- 4. Place of birth
- 5. Education
- 6. Occupation
- 7. Marital status

**OTHER INTERESTS**

Being a member of the following organizations, clubs, societies, etc. in the following order: