

PRADIP CHHETRI

SUMMARY



Contact

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Languages

English
Hindi
Nepali
Bengali

Education

ICSE – 70% from ST Thomas Boy’s School
ISC-75% from ST Thomas Boy’s School
(Kolkata) year 2007

Total Experience

14 years

Notice Period

None

Expected CTC : 5,40,000

Actively looking for a position in retail units wherein I can provide my skills in terms of managing, selling, customer-relations, floor management, Upper Management. To add to my services I have been a senior customer relation executive where I oversaw all the interactions between the company and its customers over the past few years. I aspire to grow continually and further develop my talents with the company.

Skill Highlights

- Customer Relation Manager
- Strong decision maker
- Complex problem solver
- Ability to maintain efficient system
- Dealing with Client Queries
- Dealing with medicines on a daily basis
- Innovative
- Service-focused
- Retail Market Experience
- Thorough knowledge of medicines

Experience

1 – Team Supervisor at Fusion BPO service – KOLKATA {4 years}

2 – Senior Customer Relation Executive at Sujal Associates – Bangalore {3 years}

3 – Operated, Supervised, Managed and Developed Family Business at Gitanjali Chemists & Druggists – Kolkata {7 years}

- Creating relatable ideas and concepts to develop business
- Thorough research ability using various methods
- Work closely with the business development team and provide valuable insights in order to attain partnerships.
- Strong command over 4 languages and communication skills
- Account management and client servicing
- Supervising the market sales
- Developing and maintaining efficient systems to deal with client queries and support
- Thorough Knowledge of medicines .