

SUMIT JHA

Jagdishpur Natun biswas para Howrah 711114

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8617745196

24/03/1999

Objective

Obtain a challenging leadership position applying creative problem solving and lean management skills with a growing company to achieve optimum utilization of its resources and maximum profits.

Experience

- **Teleminds** 01/02/2018 - 15/08/2019
customer service associate
- **Tech Mahindra** 20/09/2019 - 07/01/2021
Customer Support Associate
- **Drishna Infotech** 2021 - till date
Team leader

Education

- **WBBSE** 2014
Secondary
- **WBCHSE** 2016
Higher secondary

Skills

- Best analytical skill, Team Handling ,Ms office, word, powerpoint, email