

# SAFIQUL ISLAM

## Permanent Address

C/o . Mr. Samsheer Ali  
13/H/30, Mayur Bhang Road, P.S. Ekbalpur, P.O. Khidderpur,  
Kolkata 700023. West Bengal, India.

## Communication Address:

C/o- Mrs. Ashiya Khatoon  
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✉ Mail Id: safiqul0184@gmail.com

## CAREER OBJECTIVE

To utilize successfully my technical skills and knowledge in the area of my workspace.

## PROFESSIONAL EXPERIENCE

### Working for DRISHNA INFOTECH West Bengal Kolkata as Senior Process Specialists

Worked for Lintex InfoTech Ltd as Call Center Associate From February 2004 till November 2006.

Worked for Jay Shree InfoTech a B.K.Birla Group of Companies as Tele Sales Executive From December 2006 till April 2007.

Worked for TATA TELESERVICES LTD as Territory Manager Dept : RETENTION . Under C.R.M.Services From May 2007 till April 2008.

Worked for First source Solutions Ltd as Customer Service Associate for ICICI Bank NRI from May 2008 till July 2008.

Worked for Lintex InfoTech Ltd. For Business Pro Designs as Consultant Level 1 Operation from November 2010 till January 2011.

Worked for Airtel Department : Retention as Operation Head for Kolkata , Rest of Bengal & Orissa under CRM SERVICES since January 2011 till November 2013

Worked for Smart Call Center Solutions Pvt. Ltd as operations since October 2020 till February 2021.

Worked for Spica Business Solutions Pvt. Ltd as Operations for Australia VEU Direct since Feb 21 to Aug 2021.

Worked for Qumatrix Infotech Services Pvt. Ltd. As Project Manager in Australia VEU Direct Since Sep 21 to till Nov 2021

## ACADEMIC QUALIFICATIONS

- ✦ Passed From Madurai University (Arts) in the Year 2000
- ✦ Passed Higher Secondary(10+2) from NOS. New Delhi in the Year 1997
- ✦ Passed from NOS. New Delhi. In the Year 1996

## PERSONAL INFORMATION

- ✦ DATE OF BIRTH : 15<sup>th</sup>, September, 1978
- ✦ FATHER'S NAME : LT.SAYEDUL ISLAM
- ✦ NATIONALITY : Indian
- ✦ RELIGION : Islam
- ✦ SEX : Male
- ✦ MARITAL STATUS : Married
- ✦ LANGUAGES KNOWN : English, Bengali, Hindi & Urdu.

DATE:

SAFIQUL ISLAM

आयकर विभाग  
INCOME TAX DEPARTMENT



भारत सरकार  
GOVT. OF INDIA



स्थायी लेखा संख्या कार्ड

